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COMPUTER & TECHNOLOGY SUPPORT:

- Provided in-house support for Mac and Windows-based systems in a variety of educational and institutional and television production with particular focus on cross-platform interoperability, wired and wireless network setup and troubleshooting
- Provided on-site support for mixed-platform high school with nearly 2,000 users and over 800 computers (80% Mac/20% Win 2000&XP)
- Provided application and OS-related assistance to a diverse student population.
- Mentored and supervised a culturally diverse student support staff in an urban university environment
- Developed a computer-based A/V scheduling and equipment inventory system for a large state university
- Supervised operation and provided technical services for distance education at San Jose State University
- Responsible for on-site technical setup and support (Win 2000&XP wireless) at national trade shows for education technology company
- Served as technical liaison between NetSchools content production and web development group in implementation of optimized workflow site structural solutions
- Volunteered as mentor at community agencies teaching children web design, computer and desktop video production skills
- Developed and maintained various employer's Web site using hand-coded HTML as well as professional development tools
- Significant experience with Macintosh and Windows setup, networking (wired and wireless) and imaging including cross-platform interoperability
- Coursework in Cisco CSNA and Microsoft MCSE preparation

MEDIA PRODUCTION:

- Segment editor and original associate producer for national PBS series *Real Science!*
- Technical Director, camera and other positions for live and taped programming at KOPB (PBS, Portland)
- Director during live studio auctions and other fund-raising events for KTEH-TV
- Videographer/segment editor and associate producer for popular local children's series, *Kids' Clubhouse*
- Over 15 years as on-line editor with recent experience using Final Cut, Avid and ImMix non-linear edit systems with strong emphasis on audio as well as video post-production
- Producer/video manager for one of the first companies to market a laserdisc-based, retail POS interactive video kiosk
- Produced & edited Beaverton School District's first podcast series distributed through the iTunes Music Store (*Honor by Listening*)

WRITING, JOURNALISM:

- Senior contributing writer for *MacDirectory*, a national quarterly magazine and web site for the Macintosh community
- Researched and wrote a wide variety of award-winning content for NetSchools.com, an educational portal web site with audience of educators, students and families
- Primary marketing/PR content developer for rewrite of PLATO Learning web site
- Authored *Liberty's Kids* user manual for Riverdeep/The Learning Company
- Researched and wrote copy for customer training and marketing communications assignments
- Wrote and produced local on-air promotions and key fund-raising spots for PBS affiliate KTEH-TV.
- Scriptwriter for over 200 video infomercials for ViMart's point-of-sale kiosk
- Published articles, commentaries and letters in *Macworld*, *MacDirectory*, *Micro Times*, *Video Manager*, *Marcom Choices* and *San Jose Mercury News*
- Writing samples and links to current online articles at www.rgetter.com/writing

WORK HISTORY - Technology Support/Media:

May, 2006 - date	Computer Lab Coordinator, Portland Community College/Sylvania
2002 - 2006	On-Site Technology Support, Beaverton School District (Highland Park MS, Sunset HS)
2001 - date	Contributing Writer, <i>MacDirectory</i> Magazine, MacInstruct.com Freelance Studio Production Technician, KOPB-TV, Portland
1999 - 2001	Writer/Content Editor, NetSchools.com, Mountain View
1998 - 1999	Editor/Computer Systems Support, Fat Box Productions, Redwood City
1997 - 1998	Editor/Webmaster/Engineer, Transvideo Studios, Mountain View
1990 - 1997	Broadcast Promotions Writer/Producer & Videotape Editor, KTEH-TV, San Jose (part-time 5/90 - 11/94)
1990 - 1994	Distance Learning Tech/Master Control Supervisor, San Jose State Univ., San Jose
1989 - 1990	Master Control Operator/Teleconference Director, Santa Clara County Office of Education
1987 - 1989	Technical Publications Specialist (contract), Westinghouse Electric Co., Sunnyvale
1987 - 1990	Freelance Videographer/Editor, San Jose
1985 - 1987	Editor/Producer, Media West, Santa Clara
1983 - 1985	Video Manager/Producer, ViMart, Corp., Los Gatos
1974 - 1979	Staff Photographer/Columnist, Middlesex Daily News, Framingham, MA

WORK HISTORY - Software Development:

1982 - 1983	Database Programmer-Analyst, Equitec Financial Controls, Oakland
1981 - 1982	Database Programmer-Analyst, Marsh & McLennan, Inc., San Francisco
1979 - 1981	Programmer/Operations Manager, MediaMetrics, Inc., Moraga

SOFTWARE EXPERIENCE:

MacOS X, Windows (XP, Vista), Unix, MS Office, Ghost, Deep Freeze, FileMaker, Adobe Creative Suite (Web, Design and Production), After Effects, Final Cut Pro, iLife suite, Cisco CLI

EDUCATION: University of Massachusetts/Boston - English
University of California/Berkeley Extension - Computer Science
Portland Community College - Computer Science